IT Professional

Matthew McGovern

matthewmcgovern.com.au

Objective

An IT professional with years of experience in Linux system administration. I have graduated with a Bachelor of IT majoring in the Network Security stream. I have in DevOps, python and automation and experience in infrastructure, Linux, databases, networking, firewalls and VPNs, software, and web development. I was a HD student, and my transcript can be produced on request. IT has always excited me, and I have a passion for using computers. I am currently on a self-learning journey, and I would love the opportunity to learn more. Letters of Commendation can be produced on request.

Experience

July 2021 – Present

Cloud Technical Support Engineer *Pronto Software*

- Resolution and Response of customer requests
- Linux/Windows/VMware System administration
- Network Printer Configuration and troubleshooting
- Backup management and testing
- Postfix/Sendmail Email Management
- Infrastructure installation and configuration
- Informix Database administration and support
- Responding to system downs or system alarms
- Maintain and enhance department documentation.
- Continuous system improvement across all Pronto Cloud infrastructure, process, and procedures
- Apart of after hours on-call roster to be point of contact engineer for all technical issues for all 1700 customers.

Education

Jan 2019 – July 2021

Bachelor Information Technology

Melbourne Polytechnic

Skills

- Linux System Administration (redhat, ubuntu)
- Vmware, NSX Edge CLI, vSphere, vCloud management
- Rancher container management

Interests

Devops, Linux, Homelab, Proxmox, Docker, Python. Outside of IT; spending time with my family and playing basketball.

Contact

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